

# VanDyke Software Accessibility Conformance Report

## Revised Section 508 Edition

VPAT® Version 2.3 (Revised) – April 2019

**Name of Product/Version:** VShell 5.0 for Linux/Mac

**Product Description:** VShell for Linux and Mac is a multi-protocol secure file transfer server that supports SFTP, FTPS, and HTTPS. It also allows shell, secure remote access and remote administration with SSH2.

**Report Date:** July 2026

**Contact information:** [support@vandyke.com](mailto:support@vandyke.com)

**Notes:** This report covers the only component of VShell 5.0 for Linux and Mac that provides a user interface. The VShell User Web Interface is a browser-based interface for transferring files to and from VShell Enterprise Edition with HTTPS.

For questions or assistance with accommodating users, please contact [support@vandyke.com](mailto:support@vandyke.com).

## Evaluation Methods Used:

- Screen Reader Usability Testing with NVDA and JAWS
- Keyboard-Only Usability Testing
- General Product Knowledge
- Tool-Based Testing with [HTML CodeSniffer](#) and [WAVE](#)
- Color Contrast Testing with [WebAIM Color Contrast Checker](#), [Contrast-Ratio.com](#)

## Applicable Standards / Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard / Guideline                                                                                    | Included in Report                                |
|---------------------------------------------------------------------------------------------------------|---------------------------------------------------|
| <a href="#">Web Content Accessibility Guidelines 2.0</a>                                                | Level A - Yes<br>Level AA - Yes<br>Level AAA - No |
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a> | Yes                                               |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.

- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supports ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level AA**

| Criteria                                                                                                                                                                                                                                                      | Conformance Level | Remarks and Explanations                                                                                                                                                                                                                             |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <a href="#">1.1.1 Non-text Content</a> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                         | Supports          | <b>Web: VShell User Web Interface</b><br>Uses standard HTML and WAI-ARIA techniques for providing text equivalents of non-text elements. This includes the use of “alt” attributes for images and the use of “aria-label” for other visual elements. |
| <a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs).</li> </ul> | Not Applicable    | The VShell User Web Interface does not use prerecorded audio or video content.                                                                                                                                                                       |

| Criteria                                                                                                                                                                                                                                                                | Conformance Level | Remarks and Explanations                                                                                                                                                  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                               | Not Applicable    | The VShell User Web Interface does not use prerecorded audio content.                                                                                                     |
| <b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Not Applicable    | The VShell User Web Interface does not use prerecorded video content or synchronized media.                                                                               |
| <b><u>1.3.1 Info and Relationships</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                               | Supports          | The VShell User Web Interface uses semantically-correct markup so that information, structure, and relationships can be understood independent of presentation.           |
| <b><u>1.3.2 Meaningful Sequence</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                  | Supports          | The VShell User Web Interface positions content based on semantically correct structural markup that allows assistive technologies to determine correct reading sequence. |

| Criteria                                                                                                                                                                                                                                                  | Conformance Level  | Remarks and Explanations                                                                                                                                                                                                                                                                                                                                        |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supports           | The VShell User Web Interface uses images that are solely decorative and/or supplemental attribute of user interface elements.                                                                                                                                                                                                                                  |
| <p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>            | Supports           | The VShell User Web Interface uses color only as a decorative and/or supplemental attribute of user interface elements.                                                                                                                                                                                                                                         |
| <p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>           | Not Applicable     | The VShell User Web Interface does not use audio content.                                                                                                                                                                                                                                                                                                       |
| <p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                | Partially Supports | <p>The VShell User Web Interface supports standard Web browser navigation using tabs and arrow keys. Exceptions:</p> <ul style="list-style-type: none"> <li>• Keyboard navigation is not supported by buttons used for file upload, download, and similar operations.</li> <li>• Keyboard navigation can't be used to navigate through files/folders</li> </ul> |

| Criteria                                                                                                                                                                                                                                                                          | Conformance Level | Remarks and Explanations                                                                                                                                                            |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>2.1.2 No Keyboard Trap</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                     | Not Applicable    | Not Applicable to the VShell User Web Interface because Keyboard navigation is not supported by buttons used for file upload, download, and similar operations.                     |
| <b><u>2.2.1 Timing Adjustable</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                    | Supports          | If the VShell HTTPS server is configured to use a timeout for HTTPS sessions, the VShell User Web Interface will display an alert to notify users when a session is about to end.   |
| <b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)<br>Also applies to:<br><ul style="list-style-type: none"> <li></li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Supports          | The VShell User Web Interface includes some operations for which a progress bar is displayed and cannot be paused, stopped, or hidden, because it is part of an essential activity. |
| <b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                     | Not Applicable    | The VShell User Web Interface does not use flashing interface elements.                                                                                                             |

| Criteria                                                                                                                                                                                                                                                                                                           | Conformance Level | Remarks and Explanations                                                                                                                   |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Not Supported     | The VShell User Web Interface does not have a mechanism to bypass blocks of content.                                                       |
| <p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                                                         | Supports          | The VShell User Web Interface consists of only two pages, each titled appropriately.                                                       |
| <p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                                                         | Supports          | In the VShell User Web Interface, interactive elements are placed in an order that follows sequences and relationships within the content. |
| <p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                                           | Supports          | In the VShell User Web Interface, links use descriptive text or “aria-label” attributes to identify their purpose.                         |

| Criteria                                                                                                                                                                                                                                | Conformance Level | Remarks and Explanations                                                                                                      |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-------------------------------------------------------------------------------------------------------------------------------|
| <b><u>3.1.1 Language of Page</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>     | Supports          | The VShell User Web Interface uses the lang attribute on the HTML tag to specify English as the default language of the page. |
| <b><u>3.2.1 On Focus</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>             | Supports          | The VShell User Web Interface has no user interface components that initiate a change of context when they receive focus.     |
| <b><u>3.2.2 On Input</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>             | Supports          | The VShell User Web Interface has no settings cause a change of context.                                                      |
| <b><u>3.3.1 Error Identification</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supports          | The VShell User Web Interface provides a clear description in text for input errors.                                          |

| Criteria                                                                                                                                                                                                                                                       | Conformance Level | Remarks and Explanations                                                                                    |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-------------------------------------------------------------------------------------------------------------|
| <p><a href="#"><u>3.3.2 Labels or Instructions</u></a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supports          | All components of the VShell User Web Interface provide labels or instructions when user input is required. |
| <p><a href="#"><u>4.1.1 Parsing</u></a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                | Supports          | The VShell User Web Interface uses standard HTML controls according to specification.                       |
| <p><a href="#"><u>4.1.2 Name, Role, Value</u></a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>      | Supports          | The VShell User Web Interface uses standard HTML controls according to specification.                       |

**Table 2: Success Criteria, Level AA**

| Criteria                                                                                                                                                                                                                                        | Conformance Level | Remarks and Explanations                                                                          |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|---------------------------------------------------------------------------------------------------|
| <b><u>1.2.4 Captions (Live)</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"><li>• 501 (Web)(Software)</li><li>• 504.2 (Authoring Tool)</li><li>• 602.3 (Support Docs)</li></ul>                 | Not Applicable    | The VShell User Web Interface does not use live audio content.                                    |
| <b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"><li>• 501 (Web)(Software)</li><li>• 504.2 (Authoring Tool)</li><li>• 602.3 (Support Docs)</li></ul> | Not Applicable    | The VShell User Web Interface does not use prerecorded video content.                             |
| <b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"><li>• 501 (Web)(Software)</li><li>• 504.2 (Authoring Tool)</li><li>• 602.3 (Support Docs)</li></ul>              | Supports          | The VShell User Web Interface provides sufficient contrast.                                       |
| <b><u>1.4.4 Resize text</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"><li>• 501 (Web)(Software)</li><li>• 504.2 (Authoring Tool)</li><li>• 602.3 (Support Docs)</li></ul>                     | Supports          | The VShell User Web Interface supports standard zoom capabilities built into modern web browsers. |

| Criteria                                                                                                                                                                                                                                                                                                               | Conformance Level | Remarks and Explanations                                                                                                                             |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b><u>1.4.5 Images of Text</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                                                      | Not Applicable    | The VShell User Web Interface uses no images of text except in company logo.                                                                         |
| <p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports          | The VShell User Web Interface consists of only two web pages. The Login page must precede the Main page to meet the required authentication process. |
| <p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                                                 | Supports          | The VShell User Web Interface use headings and labels that are descriptive.                                                                          |
| <p><b><u>2.4.7 Focus Visible</u></b> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                                                       | Supports          | The VShell User Web Interface uses visual changes to elements to indicate the current position of focus.                                             |

| Criteria                                                                                                                                                                                                                                                                                                      | Conformance Level | Remarks and Explanations                                                                                                         |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|----------------------------------------------------------------------------------------------------------------------------------|
| <b><u>3.1.2 Language of Parts</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                               | Supports          | All components present content in English only. Programmatically, content is accurately determined to be in English.             |
| <b><u>3.2.3 Consistent Navigation</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>     | Supports          | The VShell User Web Interface uses navigational mechanisms that are identical across pages.                                      |
| <b><u>3.2.4 Consistent Identification</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports          | The VShell User Web Interface uses labels, names and text alternatives consistently for content that has the same functionality. |
| <b><u>3.3.3 Error Suggestion</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                                                                | Supports          | The VShell User Web Interface provides suggestions for error correction when suggestions are known.                              |

| Criteria                                                                                                                                                                                                                                                      | Conformance Level  | Remarks and Explanations                                                                                                                                                                                                                |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Partially Supports | The VShell User Web Interface cannot be used to make legal commitments or financial transactions.<br><br>Exception: Allows users to modify data. Prevention of data loss must be ensured via best IT practices such as regular backups. |

## Table 3: Success Criteria, Level AAA

Notes: This application has not been evaluated for WCAG 2.0 Level AAA conformance.

### Revised Section 508 Report

#### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

| Criteria                          | Conformance Level  | Remarks and Explanations                                                                                                                 |
|-----------------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------|
| 302.1 Without Vision              | Partially Supports | The VShell User Web Interface<br>Exception: Login, logout, and modal dialog confirmation buttons are not read by Assistive Technologies. |
| 302.2 With Limited Vision         | Partially Supports | The VShell User Web Interface<br>Exception: Login, logout, and modal dialog confirmation buttons are not read by Assistive Technologies. |
| 302.3 Without Perception of Color | Supports           | In the VShell User Web Interface, color is only used as a decorative or supplemental attribute of user interface elements.               |
| 302.4 Without Hearing             | Not Applicable     | The VShell User Web Interface does not have an audio mode of operation.                                                                  |
| 302.5 With Limited Hearing        | Not Applicable     | The VShell User Web Interface does not have an audio mode of operation.                                                                  |
| 302.6 Without Speech              | Not Applicable     | The VShell User Web Interface does not require speech input for operation.                                                               |

| Criteria                                                       | Conformance Level  | Remarks and Explanations                                                                                                                                                           |
|----------------------------------------------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 302.7 With Limited Manipulation                                | Supports           | Essential components of the VShell User Web Interface can be used through a keyboard interface.                                                                                    |
| 302.8 With Limited Reach and Strength                          | Supports           | Essential components of the VShell User Web Interface can be used through a keyboard interface.                                                                                    |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | Essential elements of the VShell User Web Interface Include some technical terms which may not be understandable by users with limited language, cognitive, or learning abilities. |

## Chapter 4: [Hardware](#)

Notes: Not Applicable. VShell is a software application.

## Chapter 5: [Software](#)

| Criteria                                                              | Conformance Level                    | Remarks and Explanations                                    |
|-----------------------------------------------------------------------|--------------------------------------|-------------------------------------------------------------|
| <b>501.1 Scope – Incorporation of WCAG 2.0 AA</b>                     | See <a href="#">WCAG 2.0</a> section | See information in WCAG 2.0 section                         |
| <b><a href="#">502 Interoperability with Assistive Technology</a></b> | Heading cell – no response required  | Heading cell – no response required                         |
| 502.2.1 User Control of Accessibility Features                        | Not Applicable                       | The application is not platform software.                   |
| 502.2.2 No Disruption of Accessibility Features                       | Supports                             | There is no known conflict with any accessibility software. |
| <b>502.3 Accessibility Services</b>                                   | Heading cell – no response required  | Heading cell – no response required                         |
| 502.3.1 Object Information                                            | Not Applicable                       | The application is not platform software.                   |
| 502.3.2 Modification of Object Information                            | Not Applicable                       | The application is not platform software.                   |

| Criteria                                                                          | Conformance Level                    | Remarks and Explanations                                                                                                             |
|-----------------------------------------------------------------------------------|--------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| 502.3.3 Row, Column, and Headers                                                  | Not Applicable                       | The application is not platform software.                                                                                            |
| 502.3.4 Values                                                                    | Not Applicable                       | The application is not platform software.                                                                                            |
| 502.3.5 Modification of Values                                                    | Not Applicable                       | The application is not platform software.                                                                                            |
| 502.3.6 Label Relationships                                                       | Not Applicable                       | The application is not platform software.                                                                                            |
| 502.3.7 Hierarchical Relationships                                                | Not Applicable                       | The application is not platform software.                                                                                            |
| 502.3.8 Text                                                                      | Not Applicable                       | The application is not platform software.                                                                                            |
| 502.3.9 Modification of Text                                                      | Not Applicable                       | The application is not platform software.                                                                                            |
| 502.3.10 List of Actions                                                          | Not Applicable                       | The application is not platform software.                                                                                            |
| 502.3.11 Actions on Objects                                                       | Not Applicable                       | The application is not platform software.                                                                                            |
| 502.3.12 Focus Cursor                                                             | Supports                             | The application allows the user to use a trackable insertion caret in order to work with JAWS and other low vision assistance tools. |
| 502.3.13 Modification of Focus Cursor                                             | Supports                             | The application allows the user to specify the cursor size and shape, and to configure the cursor blink rate.                        |
| 502.3.14 Event Notification                                                       | Not Applicable                       | The application is not platform software.                                                                                            |
| 502.4 Platform Accessibility Features                                             | Not Applicable                       | The application is not platform software.                                                                                            |
| <b><u>503 Applications</u></b>                                                    | Heading cell – no response required  | Heading cell – no response required                                                                                                  |
| 503.2 User Preferences                                                            | Supports                             | The application permits user preferences from platform settings for color, contrast, font type, font size, and focus cursor.         |
| 503.3 Alternative User Interfaces                                                 | Not Applicable                       | The application does not provide an alternative user interface.                                                                      |
| <b><i>503.4 User Controls for Captions and Audio Description</i></b>              | Heading cell – no response required  | Heading cell – no response required                                                                                                  |
| 503.4.1 Caption Controls                                                          | Not Applicable                       | The application does not provide caption controls.                                                                                   |
| 503.4.2 Audio Description Controls                                                | Not Applicable                       | The application does not provide audio description controls.                                                                         |
| <b><u>504 Authoring Tools</u></b>                                                 | Heading cell – no response required  | Heading cell – no response required                                                                                                  |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See <a href="#">WCAG 2.0</a> section | See information in WCAG 2.0 section                                                                                                  |

| Criteria                                                                            | Conformance Level | Remarks and Explanations                  |
|-------------------------------------------------------------------------------------|-------------------|-------------------------------------------|
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable    | The application is not an authoring tool. |
| 504.2.2 PDF Export                                                                  | Not Applicable    | The application is not an authoring tool. |
| 504.3 Prompts                                                                       | Not Applicable    | The application is not an authoring tool. |
| 504.4 Templates                                                                     | Not Applicable    | The application is not an authoring tool. |

## Chapter 6: [Support Documentation and Services](#)

Notes: This report covers accessibility conformance for the VShell application. It does not discuss Documentation or Support Services.